JACKELIN BRITTON

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# PROFESSIONAL SUMMARY

AI-focused Software Engineering student at the University of Advancing Technology.

Experienced in developing AI/ML applications, NLP, and generative AI with strong foundations in web development, databases, and cross-platform tools.

Top-performing sales and account management background at Yelp and State Farm.

# EDUCATION

* University of Advancing Technology – Tempe, AZ (Online)
* Bachelor of Science, Artificial Intelligence (Graduation: Nov 2025)
  + President’s List & Dean’s List | Alpha Beta Kappa Honors Society
  + Capstone: SIP411 Boards Presentation Portfolio – six AI projects

# TECHNICAL PROJECTS

* Mystic Card Forge – MTG card generator with AI image integration & Firebase storage.
* Bargenius – AI sales coaching system using NLP for real-time call analysis.
* HyperStopwatch Mini – AI-powered stopwatch comparing productivity baselines.
* Ritmo AI Studios – Generative AI music label trained on large audio datasets.

# PROFESSIONAL EXPERIENCE

* Yelp – Elite Account Director | Remote | 2018–Present
* Ranked in top 10 sales representatives nationwide.
* Closed high-value contracts and coached sales teams.
* State Farm Insurance – Sales Representative | CA | 2017–2022
* Licensed agent in auto, home, and life insurance.
* Exceeded quotas through consultative sales approach.
* Citibank – Call Center Specialist | 2010–2013
* Delivered financial support and resolved inquiries.
* Sears Home Repair – Customer Service Rep | 2008–2010
* Scheduled service repairs in a high-volume call center.

# SKILLS

* Programming: JavaScript, Python, C#, Firebase, GitHub
* AI/ML: NLP, Machine Learning, Deep Learning
* Tools: VS Code, GitHub Pages, Canva, OBS
* Professional: Account Management, Sales Coaching